



FALCO HOLSTERS CLAIM

With this request, I wish to claim purchased item and apply for a Lifetime Warranty Compensation

Order date	Order #	Invoice #	Email, Phone number

Item #	Description	Qty bought	Price	Qty returned	Defect

Please write in your Return Shipping Address and a Phone Number

You can claim your Lifetime Warranty in just few steps:

1. Use this Claim slip to note products to claim and send it to our email address: support@falcoholsters.com
2. Pack the items send it to our shipping address, including the original invoice
3. We will notify you as soon as we get the product and approve your request
4. After repairing/replacing the product, we will send it back to you

In order to process your claim, please respect following terms:

- Ship with proof of purchase of the product (invoice)
- If the return is international, remember to put insurance on the package, to be sure it gets to us without any trouble (otherwise you accept the risk of loss or damage during shipment)
- The warranty does not cover damage caused by accident, improper use and overburdening the gear, or negligence. Normal wear and tears such as scuffs, scratches, and abrasions are not considered as a defect
- Only original, unaltered, and unmodified materials and workmanship are covered by this policy
- The Lifetime Warranty only covers the products purchased through www.falcoholsters.com. Second Hand purchases, third-party retailers, belly bands, and belts
- The filled Claim slip shall be attached to facilitate the return process

World shipping address for claims:

FALCO SK, Spitalska 4, 969 01 Banska Stiavnica, Slovakia

Your name, date

Your signature